

## RENTERS' DEPOSIT

Town Ordinance requires that renters post a \$100.00 deposit prior to obtaining water and sewer service. Upon discontinuance of the water service, the deposit will be applied to the final billing and the difference will be billed or refunded to the customer.

## CONNECTING TO WATER & SEWER

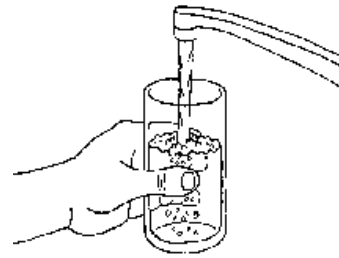
Unless otherwise directed, every building owner, within the corporate limits, that may be served by Town water and sewage system is required to connect. The Town has connection fees that each new residential and commercial unit must pay in order to connect to the Town's systems. These fees pay for having the availability of future water and sewer use. The money goes towards replacing and upgrading facilities to ensure a proper supply.

	Connection Fee
Water	\$4,700 (Including meter)
Sewer	\$4,600

Certain multi-unit housing and commercial establishments could require a different fee structure; contact the Town Manager.

## OUT OF TOWN CONNECTIONS

Any person who is not located within Broadway's corporate limits and wants to connect to the Town's water or sewer must get approval from the Town Council. Contact the Town Manager for more information.



*For after-hours and weekend emergencies,  
Broadway Town Office  
(540) 896-5152*

---

# TOWN OF BROADWAY, VIRGINIA

## WATER & SEWER INFORMATION

---

2021



Broadway Town Office  
P.O. Box 156  
Broadway, VA 22815  
(540) 896-5152

[www.town.broadway.va.us](http://www.town.broadway.va.us)

## QUALITY FIRST

The Town of Broadway's goal is to produce the highest quality of drinking water for its customers. Water samples are routinely collected from the distribution system for the purpose of checking quality and identifying potential problems. The treatment plant is constantly maintained, evaluated and upgraded to meet and exceed government regulations. Through planning, efficient operation, and excellent customer service, we will continue to supply the best quality drinking water possible at an economical price.

If you have questions, or want additional information about any aspect of your drinking water, please contact:

*Kyle O'Brien*  
Town Manager  
(540) 896-5152  
[kdobrien@town.broadway.va.us](mailto:kdobrien@town.broadway.va.us)

## WHERE DOES THE WATER COME FROM?

The Town's treatment facility receives water from the North Fork of the Shenandoah River. Linville Creek may be utilized as a back up supply at any time but is typically used only during extremely dry conditions.

## HOW IS THE WATER TREATED?

Treatment begins with coagulation where the addition of polyaluminum chloride causes the small particles in the water to adhere to one another and grow in size. Flocculation occurs next, meaning the water is slowly mixed, causing the particles to grow larger. At this point, a disinfectant, chlorine is added. The water then

passes into settling basins where the larger particles settle to the bottom of the basin. Filters, containing sand and anthracite, finish the removal of particles not removed by settling. Before distribution, water is again disinfected and soda ash is added for corrosion control. Finally, fluoride is added to the water for dental protection. The water is then fully tested before being pumped to storage tanks.

## HOW IS THE WASTEWATER TREATED?

Wastewater is pumped to the Broadway Regional Wastewater Treatment Facility. This facility is owned by the Town of Broadway and receives sewage from Broadway, Timberville and two poultry plants. This plant can treat up to 1.9 million gallons of wastewater per day, and some of the reclaimed water is applied to surrounding fields.

## WATER AND SEWER BILLS

Bills for water and sewer service are mailed bi-monthly on the first of the month and are due on the twenty-fifth of that month. A penalty of 5% or \$3.00, whichever is greater will be added to bills paid after the due date. If the bill is not paid by the following 5<sup>th</sup> the water will be disconnected. Sewer use will be based on the amount of water used and there will be **no discounts for outdoor watering or filling of swimming pools.**

*If you do not receive your bill, please notify the Town Office, as no second notice will be rendered.*

Mailed	Due By	Cut-Off
January 1 <sup>st</sup>	January 25 <sup>th</sup>	February 5 <sup>th</sup>
March 1 <sup>st</sup>	March 25 <sup>th</sup>	April 5 <sup>th</sup>
May 1 <sup>st</sup>	May 25 <sup>th</sup>	June 5 <sup>th</sup>
July 1 <sup>st</sup>	July 25 <sup>th</sup>	August 5 <sup>th</sup>
September 1 <sup>st</sup>	September 25 <sup>th</sup>	October 5 <sup>th</sup>
November 1 <sup>st</sup>	November 25 <sup>th</sup>	December 5 <sup>th</sup>

If one of the above dates falls on a weekend or holiday, then it will be effective the next business day.

Bills may be paid in person at the Town Office, BB&T or Farmers & Merchants Bank (Broadway branches). Payments may be mailed to the Town Office at P. O. Box 156 or left in the drop box located at the rear of the Municipal Building. For your convenience, the Town also accepts credit card payments. Online payments may be made at [www.town.broadway.va.us](http://www.town.broadway.va.us). For restoration of service following a cut-off for non-payment, the bill must be paid in full plus a \$50 reconnection fee.

## BI-MONTHLY WATER RATES

GALLONS USED	WATER
0 – 3,000	\$21.35
3,001 – 100,000	\$5.09 per 1000 gal.
100,001 – 400,000	\$5.19 per 1000 gal.
Above 400,000	\$5.79 per 1000 gal.

## BI-MONTHLY SEWER RATES

GALLONS USED	SEWER
0 – 3,000	\$16.17
3,001 – 100,000	\$3.82 per 1000 gal.
100,001 – 400,000	\$3.89 per 1000 gal.
Above 400,000	\$4.11 per 1000 gal.